



Terms and Conditions

Ohr Acupuncture and Wellness, PLLC

Effective date: October 18, 2026

Welcome to ohracupunctureandwellness.com (the “website”), operated by Ohr Acupuncture and Wellness, PLLC (“we,” “us,” or “our”). By using this website, you agree to these Terms and Conditions. If you do not agree, please do not use the website.

1. Information Only, Not Medical Advice

The content on this website is for general information and education. It is not medical advice, and it is not a substitute for diagnosis or treatment by your physician or other healthcare provider.

Reading this website, or contacting us through it, does not create a practitioner-patient relationship. That relationship begins only after a consultation and your agreement to our office policies and informed consent.

Acupuncture is not intended to substitute for diagnosis or treatment by medical doctors or to be used as an alternative to necessary medical care.

2. In an Emergency

This website and our email are not monitored for emergencies. If you are having a medical emergency, call 911 or go to the nearest emergency room.

3. No Guarantee of Results

Every person is different. As with all healthcare approaches, results are not guaranteed, and there is no promise to cure. Descriptions of our services, including Soliman Auricular Allergy Treatment (SAAT), describe what a service is designed to address, not a promised outcome.

SAAT does not replace allergy testing, avoiding your known allergens, or emergency medication. If you have been prescribed epinephrine, keep carrying it and follow your allergist's or physician's advice.

4. Appointments

New patients begin with a consultation, which is required before an initial appointment. The consultation fee is applied toward the cost of your initial appointment.

Virginia law requires written evidence that you have received a diagnostic exam in the last six months from a licensed practitioner of medicine, osteopathic medicine, chiropractic or podiatry regarding the condition for which you are seeking treatment. If written evidence is not available, you will be required to sign a form acknowledging our recommendation that you seek such an exam. We'll go over this at your consultation.

Online booking is handled through AcuBliss, our patient scheduling and records system, which has its own terms. You can also book by phone at 540-324-3422.

5. Cancellations

Appointments can be cancelled at no charge at least 24 hours before your appointment. Appointments cancelled within 24 hours, or missed without notice, are charged a flat fee depending on service type. You can cancel or reschedule through the patient portal or by calling us.

6. Fees, Payment and Insurance

Current prices are listed on our Services page. Prices may change; the price that applies is the one in effect on the date of your visit.

We accept cash, check, or major credit cards.

Ohr Acupuncture and Wellness is not contracted with any insurance companies. If you would like to seek reimbursement from your insurance company, we can provide a superbill. We cannot guarantee whether your insurance will reimburse you.

7. Use of This Website

You agree to use this website only for lawful purposes. Please do not attempt to disrupt the website, access areas you are not authorized to use, or use the website to send harmful or unwanted content.

8. Our Content

The text, graphics, logos, photographs, and other content on this website belong to Ohr Acupuncture and Wellness, PLLC or are used with permission. You may view and share links to our pages for personal, non-commercial use. Please do not copy, reproduce, or reuse our content without our written permission.

9. Links to Other Websites

Our website links to other sites, such as our online booking system and social media pages. We do not control those sites and are not responsible for their content, terms, or privacy practices.

10. Website Provided “As Is”

We work to keep the information on this website accurate and up to date, but we cannot guarantee that it is always complete, current, or free of errors, or that the website will always be available. The website is provided “as is.”

11. Limitation of Liability

To the fullest extent permitted by law, Ohr Acupuncture and Wellness, PLLC is not liable for any damages arising from your use of, or inability to use, this website or its content. This section applies to your use of the website. It does not limit any rights you have as a patient under applicable law.

12. Privacy and Accessibility

Our Privacy Policy explains how we handle information collected through this website. Our Accessibility Statement explains our commitment to making our website and practice usable for everyone. Please read both.

13. Governing Law

These Terms are governed by the laws of the Commonwealth of Virginia.

14. Changes to These Terms

We may update these Terms from time to time. When we do, we will change the effective date at the top of this page. Continuing to use the website after an update means you accept the updated Terms.

15. Contact Us

If you have questions about these Terms, please contact us:

Ohr Acupuncture and Wellness, PLLC

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Phone: 540-324-3422

Email: ohracupunctureandwellness@gmail.com

Sparking possibility. Illuminating your path.