



Privacy Policy

Ohr Acupuncture and Wellness, PLLC

Effective date: October 18, 2026

This Privacy Policy explains how Ohr Acupuncture and Wellness, PLLC (“we,” “us,” or “our”) collects, uses, and protects information when you visit ohracupunctureandwellness.com (the “website”). It applies to this website only.

Your Health Information Is Protected Separately

If you are a patient, your health information is protected under HIPAA and described in our HIPAA Notice of Privacy Practices. You can find it in our patient portal, or ask us for a copy at any time. This website policy does not change any of your rights under that notice.

Please Don't Send Health Information Through This Website

Website forms and regular email are not designed for private health information. Please don't include details about your health, symptoms, medications, or medical history in a website message or email. We're happy to discuss them at your consultation or through the secure patient portal.

1. Information We Collect

Information you choose to give us. If you contact us through the website, we collect the information you provide, such as your name, email address, phone number, and message.

Information collected automatically. Like most websites, our website host, Wix, automatically collects certain technical information when you visit. This may include your IP address, browser type, device type, the pages you view, and how long you stay. This is collected using cookies and similar technologies. We also use Google tools to understand how visitors find and use our website.

Online booking. When you book an appointment online, you leave this website and use AcuBliss, our secure patient scheduling and records system. Information you enter there is handled under AcuBliss's own privacy policy and our HIPAA Notice of Privacy Practices, not this website policy.

2. How We Use Information

We use the information we collect to:

- respond to your questions and messages
- help you schedule appointments
- understand how visitors use our website, so we can improve it
- send you updates or newsletters, only if you have signed up (you can unsubscribe at any time)
- meet our legal obligations

3. We Do Not Sell Your Information

We do not sell, rent, or trade your personal information. We will never use your health information for marketing without your written authorization.

4. Who We Share Information With

We share information only with service providers that help us run our practice and this website, such as:

- Wix, which hosts this website
- AcuBliss, our patient scheduling and records system
- Google, tools used to help us understand how visitors find us

These providers may use information only to provide their services to us. We may also share information when required by law.

5. Cookies

Cookies are small files stored on your device that help websites work and remember your preferences. You can set your browser to refuse or delete cookies. If you do, some parts of the website may not work as intended.

6. Links to Other Websites

Our website links to other sites, such as our online booking system and social media pages. We are not responsible for the privacy practices of those sites. Please review their privacy policies.

7. How We Protect Information

We use reasonable measures to protect the information we collect. However, no website or internet transmission is completely secure, so we cannot guarantee absolute security.

8. Children's Privacy

This website is not directed to children under 13, and we do not knowingly collect personal information from children through the website.

9. Your Choices

You may contact us at any time to:

- ask what information you have submitted through the website
- ask us to correct or delete it
- unsubscribe from emails

We will respond to your request within a reasonable time.

10. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will change the effective date at the top of this page.

11. Contact Us

If you have questions about this Privacy Policy, please contact us:

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Email: ohracupunctureandwellness@gmail.com

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